## Welcome to Biblioteca Nacional Aruba

At the library you can browse, read or glance through books, magazines, newspapers and reference books. This service is free of charge. To check out materials you must register for membership. The main library is located in Oranjestad. The library has two branches. A branch in San Nicolas and the annex Arubiana/Caribiana. The materials at Arubiana /Caribiana can only be consulted.

## Membership

To become a member or to extend a membership you need a valid identification, passport, driver's license or ID card. For children up to 18 years of age we ask the AZV card of the child and a valid identification from the parent or guardian. The membership fee is an annual fee. Your library membership card is valid for one year, after which time it expires and needs to be renewed. We offer 3 types of membership cards: (kolom tarieven)

### Tourists and trainees

pay a deposit of Awg. 100,00 or U\$ 50.00. This deposit will be returned when all borrowed materials have been returned.

# Membership card

Every member is responsible for their own library card. When lost, please inform the library. In case of loss a duplicate membership card can be requested. Costs for a duplicate card are:

Adult Awg. 15,00 Youth & Teenager Awg. 10,00

As a member of our library you can borrow books from both branches with the same card. Each member receives a receipt when paying a fine, registering or renewing their subscription. Material cannot be borrowed without a membership card. We kindly ask to notify the library as soon as possible of any changes of address. Report a lost or stolen card immediately by contacting Member Services. If your card is used by someone else, it will be your responsibility. The cashier closes 15 minutes before closing time.

#### Loan Period

Books and other material can be borrowed for four (4) weeks.

### Renew materials

You can renew books for an additional 4 weeks. This is not possible if another member has placed a hold on this book. You can renew materials by phone before or on the due date. Books of which the due date is expired cannot be extended by telephone.

To renew the books personally you need your membership card. For extending books by phone please call: 582 1580 ext. 240 (Oranjestad) or 584 5277 / 584 3939 (San Nicolas)

### Late charges

Members from 0 up to 17 years of age do not pay late charges. Members 18 years and older who return books after the due date, will be charged Awg. 0,25 per book per Business day, up to a maximum of Awg. 10,00 per book. Days the library is closed are excluded in the calculation of the late charge. In case of complaints, please show your receipt.

### Loss or damage of material

A charge of the full price is applicable for a lost or damaged book.

### Place a hold

You can place a hold on materials that are currently checked out or unavailable. There are no charges for this service. The moment the book is checked in you will be informed (by phone). Members from 0-17 years of age can place a hold a maximum of three (3) books. Adults and teenagers can place a hold a maximum of four (4) books.

For all questions or more information please visit the information desk. We will gladly give you a tour of our library.